

Here at Moss & Moor We are searching for suitable candidates to join our Front of House team, who have a great passion for hospitality and are looking to expand their knowledge in the industry.

and Moor is a family-owned, Garden Centre based on the edge of Ilkley Moor, surrounded by beautiful scenery. We began our journey in February 2021 looking for great staff, **just like you!** 

## Requirements of our Front of House staff:

- Provide exemplary customer service.
- The ability to go the extra mile for our customers and their needs.
- Preferably (but not subjected to) 2 years' experience in hospitality and/ or customer service.
- Has a positive, can-do attitude.
- Works well in a busy, fast paced environment.
- Willingness to learn.
- Demonstrate knowledge on food safety and hygiene.
- Excellent communication skills

## **Benefits:**

- Staff discount on selected items
- 50% discount on food whilst on duty
- Up to 30 days holiday increasing with length of service
- Flexible rota's to ensure a healthy work-life balance
- Pension scheme

Beyond skills we are looking for a Front of House member with heart and personality who has a real passion for hospitality!

If this sounds like you, please get in touch with a copy of your **CV** and a **small cover letter** telling us why you would love to be considered to join the team at Moss & Moor.

Best of luck, Kevin Gratton