



## MOSS & MOOR

Do you have good garden centre retail experience and a background within horticulture? Are you able to offer great customer service and maintain high standards within the department?

### **We would love to hear from you.**

Here at Moss & Moor we are seeking enthusiastic, highly motivated individuals to join our friendly team during day-time hours on a full-time, permanent contract!

A little bit about us – Moss and Moor is a family-owned Garden Centre based on the edge of Ilkley Moor, surrounded by beautiful scenery. We began our journey in February 2021 looking for great staff, **just like you!**

We are searching for suitable candidates who have a great passion for plants and are looking to expand their knowledge in the industry.

That's enough about us, *does the following sound like you?*

### **About the Role**

As Horticultural Assistant Manager you will work with the Horticultural Manager ensuring that the plant area and the sundries department are of the highest standard. You will help lead and encourage the rest of the team to do the same. You will know what good customer service looks like and will be comfortable merchandising to high standards. You will utilise your knowledge of plants to help customers identify the best products for them and offer a service which goes the extra mile. You will also be involved in the ordering stock and keeping stock files accurate.

### **The Ideal Candidate**

The ideal candidate for this role will be an exceptional plant person with great experience within Garden centre retail. You will be able to ensure that the plants are presented and merchandised in a fashion that is in keeping with the rest of the centre and is visually appealing at all times. You will have had some experience of ordering stock. You will be able to lead and motivate a team, demonstrate your ability to deliver customer service and have extensive knowledge of plants, plant care, feeds and pest control.

### **Minimum Requirements**

To be considered for this role, as a minimum, you will need to have a fantastic track record in garden centre retail. You will act with the customers interests at heart and be very focused on customer service.