



MOSS & MOOR

Here at Moss & Moor We are searching for an experienced Customer Service Advisor to join our team, who have a great passion for retail and are looking to expand their knowledge in the industry.

and Moor is a family-owned, Garden Centre based on the edge of Ilkley Moor, surrounded by beautiful scenery. We began our journey in February 2021 looking for great staff, **just like you!**

Requirements of our Customer Service Advisor:

- Ensuring high levels of customer satisfaction
- Provide product advice and generally assisting customers with purchases being able to recognize and act on sales opportunities
- Servicing our 'click and collect' and on-line orders as necessary
- General housekeeping, stock rotation, pricing, and merchandising
- Covering for the 'Meet and Greet' reception area and till operations as required
- Assisting with regular stock takes/stock reconciliation

Benefits:

- Staff discount on selected items
- 50% discount on food whilst on duty
- Up to 30 days holiday – increasing with length of service
- Flexible rota's to ensure a healthy work-life balance
- Pension scheme

Beyond skills we are looking for a Customer Service Advisor with heart and personality who has a real passion for hospitality!

If this sounds like you, please get in touch with a copy of your **CV** and a **small cover letter** telling us why you would love to be considered to join the team at Moss & Moor.

Best of luck